

## **Troubleshooting Guide**

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Description	Possible Reasons	Suggested Solution
Excessive noise	Drive has obstruction     Loose casing or shaft mounts     Excessive chain slack     Excessive chain wear     Excessive sprocket wear     Sprocket misalignment     Inadequate lubrication     Chain pitch is too large     Too few sprocket teeth	Inspect and remove obstruction. Replace chain if necessary Tighten fasteners Re-tension chain Replace chain Inspect chain for damage and replace sprockets Inspect chain and sprockets for damage and re-align sprockets and shafts Inspect chain. Clean and establish correct lubrication Redesign the drive using a smaller chain pitch (multiple strands), if possible Check to see if larger sprockets can be used. If not, redesign drive using a smaller chain pitch (multiple strands), if possible
Wear on roller link plates and on one side of the sprocket tooth surface	Sprocket misalignment	Inspect chain and sprockets for damage and re-align sprockets and shafts
Chain sticks to sprocket teeth	Excessive sprocket wear     Sprocket misalignment	Inspect chain for damage and replace sprockets     Inspect chain and sprockets for damage and re-align sprockets and shafts
Chain climbs the sprocket teeth	Excessive chain slack     Excessive chain wear     Excessive sprocket wear     Extreme overload	Re-tension chain Replace chain Inspect chain for damage and replace sprockets Inspect the drive. Replace chain and eliminate the cause of overload
Flaw on chain plate (Stress Corrosion Cracking)	Exposure to severe corrosion in combination with high interference fits     Hydrogen embrittlement from improper plating of chain	Protect the chain from corrosion or use stainless steel products Never plate chains. Order plated chain from SFR
Sidebar breaking (Fatigue failure)	Loading is greater than the chain's dynamic capacity	Inspect the drive to determine the cause of high load and eliminate if possible. Redesign the drive using a higher-capacity chain if the cause of high load cannot be eliminated
Pin failure	Extreme overload     Inadequate lubrication	Replace chain and inspect all drive components for damage. Replace damaged components and eliminate the cause of overload     Replace chain and lubricate properly
Link plate fails (Ultimate Strength Failure)	Extreme overload     Drive has obstruction	<ul> <li>Replace chain and inspect all drive components for damage. Replace damaged components and eliminate the cause of overload</li> <li>Inspect and remove obstruction. Replace chain if necessary</li> </ul>